



How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Would Recommend **Wouldn't Recommend**

80.2 % **9.9 %**

Based on a sample of

81 patient(s)

Between

1 Dec 2014 to 31 Dec 2014

Last 1 months



Recommend		Response Volume
Would	Wouldn't	
100 %	0 %	Nov-14 1

Please tell us why you feel that way about our practice	
Would Recommend	
Date	Comment
19/12/2014 11:58	Friendliness and ease of communication. Im always confident with the treatment received.
19/12/2014 11:58	I come ok, no comments
19/12/2014 11:57	1 - Professionalism 2 - Trust and Reliability of GPs
Neither	
Date	Comment
19/12/2014 11:59	The receptionist can more than likely be quite rude and abrupt, but the receptionist today was very nice.
19/12/2014 11:45	Because it takes two weeks or more to get an appointment, its ridiculous. Only very seldom you get within the week appointment
19/12/2014 11:06	There has been a significant practice change to "one size fits all" It might suit the practice but with such a cosmopolitan community it could never work satisfactorily for the patients.
Wouldn't Recommend	
Date	Comment
19/12/2014 11:27	There are never any appointments when you need one. You could be waiting more than a week for routine appointments
19/12/2014 11:26	I have just been to the surgery to collect a prescription on behalf of somebody else and i do not use the surgery
19/12/2014 10:42	I always call for emergency but sometimes for speak with GP they not give about kids advice and dont want to see them this is not good. we want this should change. and they not give short appointment for kids