

Other Services

Baby Clinic
Diabetic Clinic
Travel Vaccinations, including Yellow Fever and Advice
Minor Surgery, Joint Injections and Cryotherapy
Advanced Contraceptive Care (Inplants, Injections and IUCDs)
Sexual Health Clinic
GPwSI services in Ophthalmology

Our Team

Partners

Dr Katie Clifford (F) MB ChB (Manchester 2003)
MRCGP
Dr Sahar Dawson (F) MB ChB (Manchester 2004)
MRCGP DRCOG DFFP FMERSA
Dr Richard Guy (M) MB ChB DRCOG DFSRH DFFP
(Witwatersrand SA 1993)
Dr Simon Minkoff (M) MbChB (Manchester 1998)
MRCGP
Dr Linda Sandle (F) MB ChB DFSRH MRCGP DRCOG
(Manchester 1982)
Dr Mobeen Shahbaz (M) MB ChB (Liverpool 2009)
MRCGP
Dr Martin Whiting (M) MB ChB MRCGP (Manchester
1983)

Salaried GP

Dr John Coleman (M) MB ChB (Leeds 2005) MRCGP

Practice Nurses

Nurses Nicola and Cair

Health Care Assistant

Ms Karen Travis

Practice Management

Mrs Karen Fleming, Practice Manager

We also have a number of other doctors working with the partners shown above—see our web site for more details.

Practice Area

Comprises Postcodes

M25, M9, M8, M7
and parts of M4, M40 and M45

There is a map in reception.

Please speak to reception if you are unsure, as we only treat residents in our area. more detailed map is available at reception.

Other NHS Facilities, see our web site (links page) for more details and full listing. The more local ones are listed here.

Bury Walk-In Centre 1st floor, Moorgate Primary Care Centre, 22 Derby Way, Bury, BL9 0NJ
Open seven days a week: 8am- 10pm

Prestwich Walk in Centre, Fairfax Road, Prestwich, M251BT
Open seven days a week: 8am- 8pm

City Health Centre 2nd Floor Boots 32 Market Street Manchester M1 1PL
Open seven days a week: 8am- 8pm

Don't forget you can also call
NHS 111



General Practice



Collegiate Medical Centre

407 Cheetham Hill Road
Manchester M8 0DA

Tel: 0161 205 4364 Fax: 0161 203 5511

The premises is accessible to disabled patients. A loop is available for hearing impaired

Surgery Open: 8.30am—6.30pm
Closed for Lunch: 12.00—1.00pm
Clinic Times:
8.45—10.55am , 1.30—3.30pm , 3.50—6.00pm
Rapid Access—no appointment needed, urgent problems only 8.30-10.00am daily, contact the surgery by phone.
The doors are locked at 6pm, we can still be contacted by phone and you can be seen by appointment.

Appointments are for 10 minutes, multiple problems may need you to book further appointments

The Partners

Dr Katie Clifford Dr Richard Guy
Dr. Sahar Dawson Dr Linda Sandle
Dr Martin Whiting Dr S Minkoff
Dr M Shahbaz

We practice as a partnership

This leaflet is a summary, complete information is available at reception or visit our web site.

www.collegiatemedical.co.uk

Welcome

We aim to provide a full range of medical services and deliver up to date, modern general practice in a sensitive, personalised and caring way.

Appointments

Telephone, online (See web site) or ask at reception. Appointments are for 10 minutes, multiple problems may need you to book further appointments. Please let us know as soon as possible if you cannot keep an appointment. We operate a rapid access service, telephone before 10.30am and you will be called back by a senior doctor who will either give advice or arrange for you to be seen.

Home Visits

Are only for patients too ill to travel, they are at the doctor's discretion and you will probably be contacted by the doctor prior to the visit. We ask that requests for visits are made before 10am.

Out of Hours

If you need a doctor ring our usual number (0161 205 4364), you will be given a contact number for the GP out of hours service who cover the practice from 6.30pm to 8.30am.

Repeat Prescriptions

Must be agreed in advance with the doctor. They can be ordered at reception, on-line, by post or fax (203 5511). Prescriptions will usually be ready after 4.30pm on the next WORKING DAY.

In the interests of safety we will not accept telephone prescription requests. This is because there are many similar sounding drug names and serious errors can occur. We do accept them by fax and internet (register at reception)

Specialist Interests

All the doctors are involved in routine medical care but in addition we offer a range of specialist expertise. Areas of interest include, child health, full contraceptive services, skin disease, eye disease, diabetes and minor surgery, ask at reception.

Test Results

Please contact reception by telephone or attend in person.

Telephone Advice

Doctors are available for advice in the mornings. You will be asked to leave a telephone number and you will be called back the same morning.

Registering

If you would like to register please attend the practice and speak to the receptionist on duty. There is a boundary map in reception and on our web site.

Interpreters

We can arrange interpreters for many languages but we need 48 hours notice so make sure to arrange an appointment in advance and inform the receptionist if an interpreter is needed.

Confidentiality

All staff and doctors are bound by strict rules of confidentiality, which also apply to people under 16, see our web site for details of the Fraser Guidelines. Information will only be released with your consent and in accordance with the data protection act. All staff have access to patient information unless specified by you.

Training

We are both a teaching and training partnership, approved by the University of Manchester. Medical students are attached to the practice, but you do not have to agree to a student being present at any consultation. Please inform reception if you would rather not have a student present. We also train doctors in general practice, they will be available for appointments and their work is supervised at all times.

Charges for Non NHS Services

If work is not an NHS service then a fee will be levied. We publish a scale of charges on-line, and one is available on reception.

Freedom of Information

The publication scheme is available on our web-site.

Complaints and Suggestions

Are always welcome. With suggestions please speak to reception or you can fax us. Complaints will be dealt with promptly, please direct any complaints to the practice manager. The receptionist will be able to help you. The NHS also operates a Patient Advice and Liaison Service from Patient Services from the North West CSU, who also advise on any other NHS enquiries.

The practice is contracted with NHS England

NHS England
PO Box 16738, Redditch B97 9PT

0300 311 22 33 (Monday to Friday 8am to 6pm,
excluding English Bank Holidays)
england.contactus@nhs.net

Rights and Responsibilities

We do not tolerate violent or abusive behaviour. Patients have the right to express a preference of practitioner. We will usually be able to accommodate this if appointments are booked sufficiently in advance. On-the-day access to a preferred practitioner can't be guaranteed.

We have a full patient's charter on the website

What we will do for you.

You will be treated in a polite and respectful manner. The surgery will be clean and comfortable as far as facilities permit.

When necessary your doctor will refer you to a consultant appropriate to your condition.

You have the right to confidentiality at all times.

The doctors endeavour to see their patients on time, but, at least, within a minimum of thirty minutes of their appointment time. However, should there be an additional delay, you will be advised of the reason by the receptionists.

You can expect to be given an urgent appointment with a doctor – not necessarily your own registered GP - within one working day.

You are able to see your medical records subject to the limitations of the law.

What we ask of you

That you attend all your appointments on time.

Should you need to cancel your appointment, to give as much notice as possible, BUT ALWAYS TO LET THE PRACTICE KNOW, so that we can fit in and help other patients.

You should treat all practice staff with courtesy.

Request help or advice, on non-urgent matters, only during surgery hours.

Not to request a home visit if you are fit to travel to the surgery. (home visits are made at the Doctor's discretion)

You should work with the practice to keep yourself as healthy as possible by following advice from the doctors and staff.

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